

JET EV Limited Warranty

JET EV Three-Year Limited Warranty

JET EV warrants to the original retail purchaser that each new JET EV electric vehicle purchased from an authorized JET EV dealer will be free from defects in material and workmanship under normal use and service, subject to the terms, conditions, limitations, and exclusions contained in this Limited Warranty.

This warranty applies only to the original retail purchaser and is non-transferable.

Warranty Coverage

The warranty period begins on the original retail purchase date.

One (1) Year Limited Warranty

JET EV warrants all factory-installed, non-wear components against defects in material and workmanship for one (1) year from the original purchase date.

Covered components include, but are not limited to:

- Wiring harnesses
- Switches
- Solenoids
- Contactors
- Chargers
- DC converters
- Displays
- Instrument clusters
- Lights (excluding bulbs damaged by impact)
- Horn
- Turn signal components
- USB charging ports
- Factory-installed electronic accessories
- Steering components (excluding wear items)
- Suspension components (excluding bushings and wearable items)
- Frame and body hardware

- Factory-installed electrical and mechanical components not otherwise listed under separate warranty periods

Warranty coverage is limited to defects in materials or workmanship and does not include damage caused by misuse, abuse, accidents, neglect, improper maintenance, water intrusion, unauthorized modifications, or normal wear.

Two (2) Year Limited Warranty

JET EV warrants the following powertrain components against defects in material and workmanship for two (2) years:

- Motor
- Motor controller

Coverage includes repair or replacement of defective components at JET EV's discretion.

Three (3) Year Limited Warranty

JET EV warrants the following drivetrain components against defects in material and workmanship for three (3) years:

- Rear axle assembly
- Differential
- Factory-installed gears and internal differential components

Coverage applies only to manufacturing defects and does not include failures caused by abuse, collisions, improper lubrication, overloading, racing, oversized tires, or unauthorized modifications.

Owner Responsibilities

To maintain warranty coverage, the owner must:

- Operate the vehicle according to the Owner's Manual.
- Perform routine maintenance as recommended.
- Stop operating the vehicle if a defect is suspected that could cause additional damage.
- Notify the selling dealer within ten (10) days after discovering a potential warranty issue.

- Return the vehicle to an authorized JET EV dealer or approved service facility for inspection and warranty evaluation.

Warranty repairs must be performed by JET EV or an authorized JET EV dealer or service technician.

Warranty Service

If a defect covered under this warranty occurs during the applicable warranty period, JET EV will, at its sole discretion:

- Repair the defective component; or
- Replace the defective component with a new or remanufactured equivalent part.

Replacement parts become the property of JET EV.

This warranty covers replacement parts and reasonable labor associated with approved warranty repairs performed by an authorized JET EV dealer or service provider.

Transportation, towing, travel expenses, loss of vehicle use, rental expenses, or other incidental costs are the responsibility of the owner unless otherwise required by law.

What Is Not Covered

This Limited Warranty does not cover:

Normal Wear Items

The following are considered maintenance or wear items and are specifically excluded:

- Tires
- Wheels damaged by impact
- Brake pads and brake shoes
- Brake rotors and drums
- Brake adjustments
- Bushings
- Bearings subject to normal wear
- Ball joints

- Tie rod ends
 - Windshield wiper blades
 - Seat upholstery
 - Armrests
 - Floor mats
 - Weather stripping
 - Cosmetic trim
 - Paint fading
 - Decals
 - Stickers
 - Plastic body panels
 - Lenses
 - Light bulbs
 - Fuses
 - Keys and key fobs
 - Batteries in remote controls
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Damage Caused By

Warranty coverage does not apply to damage resulting from:

- Abuse
- Neglect
- Improper maintenance
- Improper storage
- Collision
- Fire
- Flood
- Theft
- Vandalism
- Acts of nature
- Racing
- Jumping
- Competitive events
- Stunt driving
- Overloading
- Commercial abuse
- Towing beyond factory specifications
- Improper battery charging
- Use of non-approved parts
- Improper repairs
- Unauthorized software modifications

- Unauthorized electrical modifications
 - Unauthorized suspension modifications
 - Lift kits
 - Lowering kits
 - Larger-than-approved tires
 - Motor upgrades
 - Controller tuning
 - Speed modifications
 - Water intrusion caused by submersion or pressure washing
 - Corrosion caused by environmental exposure
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Commercial Use

Unless specifically authorized in writing by JET EV, this warranty does not apply to vehicles used for:

- Rental fleets
 - Commercial transportation
 - Ride-sharing
 - Delivery services
 - Security patrols
 - Industrial applications
 - Government fleet operations
 - Amusement or concession operations
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Modifications

Any modification that alters the vehicle from factory specifications may void all or part of this warranty.

Examples include:

- Motor upgrades
- Controller programming
- Lift kits
- Suspension modifications
- Oversized tires
- Battery conversions
- Electrical modifications

- Frame modifications
- Steering modifications

JET EV is not responsible for damage resulting from aftermarket accessories or modifications.

Warranty Exclusions

This warranty applies only to factory-installed components.

Aftermarket parts, dealer-installed accessories (unless specifically covered in writing), customer-installed accessories, and third-party products are not covered by this warranty.

Routine maintenance items—including inspections, lubrication, adjustments, alignments, brake service, tire rotations, battery maintenance, cleaning, and cosmetic repairs—are the responsibility of the owner.

Disclaimer of Warranties

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY JET EV.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, JET EV DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow limitations on implied warranties, so these limitations may not apply to you.

Limitation of Liability

JET EV shall not be liable for any indirect, incidental, consequential, punitive, or special damages arising from the use of or inability to use the vehicle, including but not limited to:

- Loss of use
- Loss of time

- Lost profits
- Rental expenses
- Transportation costs
- Property damage
- Personal injury
- Economic loss

Some states do not allow the exclusion or limitation of incidental or consequential damages; therefore, these limitations may not apply to you.

Legal Rights

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state.

Warranty Claim Procedure

To obtain warranty service:

1. Contact the authorized JET EV dealer from whom the vehicle was purchased or another authorized JET EV service center.
2. Provide proof of original purchase.
3. Allow the dealer a reasonable opportunity to inspect and diagnose the vehicle.
4. Obtain authorization from JET EV before warranty repairs are performed.

Unauthorized repairs may not be reimbursed.

Safety Notice

Operating or modifying an electric vehicle outside factory specifications can result in serious injury, property damage, or death.

Never modify the vehicle's speed, steering, suspension, braking system, electrical system, battery system, or weight distribution beyond factory specifications.

Failure to follow these instructions may void this warranty.

JET EV reserves the right to improve or modify its products at any time without obligation to update or retrofit previously manufactured vehicles.